



Supporting Students & Families in Out-of-School Learning

## Sample Out-of-School Connectivity Survey

*These surveys were created in partnership with the Friday Institute for Educational Innovation at North Carolina State University.*

**The student and** parent survey items on the following pages can be used by the district or at the school level to give context to the so-called 'homework gap' in your community. A good survey will begin to uncover and profile in some detail the nature of the challenges to out-of-school Internet access that your students, and parents/guardians, may experience. Minimally, a survey should address devices, places and speed.

These are templates intended as a starting point; customize or alter them to suit your situation.

For example, if a district has already decided to send Chromebooks home with students, the parent survey might ask, *"If your child is assigned a Chromebook by his/her school, what options exist to connect that device to the Internet using Wi-Fi in your home?"*

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## Student Survey:

### What type of technology do you use at home? (Check all that apply)

- Desktop PC
- Laptop
- iPad
- Android tablet
- Kindle or Nook
- Chromebook
- Smart phone
- None
- Other (please specify)

### How do you access the Internet at home?

- Broadband (through a cable company hotspot)
- DSL (through the phone company)
- Dial-Up (must connect via phone dial)
- Cellular service
- No Internet access

### Are you able to access and or use your device to do schoolwork?

- I can't use my device at home
- Limited access 1-2 hours
- Medium access 3-4 hours
- Unlimited access

### What school related activities do you do on your device?

- Reading
- Writing
- Math
- Projects/Presentations
- Research
- Other (Please specify)

### Overall, how comfortable are you using your device for schoolwork?

- Not at all comfortable
- Not very comfortable
- Somewhat comfortable
- Very Comfortable

### What other activities do you use your device for?

- Social Media (e.g., Twitter, Instagram, Snapchat, etc.)
- Games
- Music
- Movies
- Digital Art
- Media (e.g., online magazines, TV shows, etc.)
- Other (Please specify)

*(student survey continued next page)*

(student survey continued)

**Do you use the Internet to complete your schoolwork outside of school?**

- Never
- Sometimes
- Often
- Always

**How many other members of the household share the device you primarily use for schoolwork?**

- 1
- 2
- 3
- 4
- 5+

**Do you use your personal device while at school?**

- Yes
- No

**What other places in your community do you use to access the Internet?**

- Library
- Commercial Business (e.g., coffee shop, restaurants, etc.)
- A Friend's House
- A Family Member's House
- Place of Worship
- Other (Please Specify)

**What is the connection speed that you need, to engage in anywhere, anytime learning?**

- Moderate.* Enough to get online, check in, and comfortably browse the web.
- Fast.* Enough to smoothly stream video, quickly download large files, etc.
- Lightning speeds.* Fastest possible connection for all sorts of projects.

**Do you have access to this connection speed in your home?**

- Yes
- No
- Most of the time, but not always
- Sometimes, but not enough
- Other situation (explain)

**Do you have access to this connection speed in other places in the community where you do school work?**

- Yes
- No
- Most of the time, but not always
- Sometimes, but not enough
- Other situation (explain)

## Parent Survey:

### What type of technology do you use at home?

- Desktop PC
- Laptop
- iPad
- Android tablet
- Kindle
- Chromebook
- Other (please specify)

### How many devices are being used in the household?

- 1
- 2
- 3
- 4
- 5+

### How do you access the Internet at home?

- Broadband (via cable vendor hotspot)
- DSL (through phone company)
- Dial-Up (must connect via phone dial)
- Cellular service
- No Internet access

### How often do you use your home device for personal use (e.g., business, bill pay, etc.)?

- Generally don't use computer at home
- Limited access 1-2 hours
- Medium access 3-4 hours
- Unlimited access

### Overall, how comfortable are you using your home device?

- Not at all comfortable
- Not very comfortable
- Somewhat comfortable
- Very Comfortable

### How many other members of the household share the device(s)?

- 1
- 2
- 3
- 4
- 5+

### If you have a smartphone or mobile broadband modem, who is your Service Provider for the Data Plan?

- AT&T
- Verizon
- Sprint
- T-Mobile
- Kajeet
- US Cellular
- Other (please specify)

### Would you be willing to allow your child to use personal device in school if it were part of the curriculum?

- Yes (please explain)
- No (please explain)

*(parent survey continued next page)*

*(parent survey continued)*

**What is the connection speed that you need for your child to stay connected to learning and school, and for you to stay connected to their school?**

- Moderate.* Enough to get online, check in, and comfortably browse the web.
- Fast.* Enough to smoothly stream video, quickly download large files, etc.
- Lightning speeds.* Fastest possible connection for all sorts of projects and activities.

**Do you have access to this connection speed in your home?**

- Yes
- No
- Most of the time, but not always
- Sometimes, but not enough
- Other situation (explain)

**Do you or your child have access to this connection speed in other places in the community where you go or where your child does school work?**

- Yes
- No
- Most of the time, but not always
- Sometimes, but not enough
- Other situation (explain)



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LEADING EDUCATION INNOVATION

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